

Verint Video Investigator

Increase efficiency and ease of use for financial fraud and security investigators

With the complicated and evolving risk landscape facing banks and financial institutions today, one fact has become abundantly clear when it comes to threat mitigation: time is of the essence. The fraud and security challenges banks must contend with on a daily basis can be overwhelming, but prompt action is necessary to limit the damage that can greatly affect customers, employees, and the brand. When an incident occurs, investigators must be able to swiftly locate and analyze all pieces of information required to determine the proper resolution.

It is therefore critical for financial organizations to leverage innovative security tools that allow them to gather the insight needed to close investigations faster and more efficiently. These solutions must not be complex to use and manage; banks and credit unions need intuitive platforms that can easily be leveraged across multiple departments to deliver the most ROI for the business and provide the actionable intelligence needed for effective risk management.

Introducing Verint Video Investigator

Video Investigator is designed to ease the daily challenges fraud investigators face. It reduces the time to access video through its intuitive interface — empowering investigators to quickly find the data needed to eliminate risks while increasing productivity. By delivering an enhanced user experience, investigators can focus more on critical tasks. The software's comprehensive platform helps users to reduce training time, streamline investigations workflow, and gather intelligent data. Simplified video sharing also streamlines the investigations process and enables banks to easily share video data with other banks and law enforcement agencies. With Verint® Video Investigator™, investigators have experienced:

Key Features:

- Rapid access to live and recorded video that quickens investigations and improves employee productivity.
- Intuitive interface reduces training requirements and removes roadblocks.
- Streamlined user experience optimized to mirror investigative workflows.

Customer Insight:

"Video Investigator has a very intuitive user interface, making it easy for me to access more information in one spot rather than opening multiple tools. All of the information I need is right there in front of me, packaged in an organized manner, and it is very easy to access data. I am very impressed overall."

David Campbell, Vice President,
Corporate Security, Dollar Bank



REDUCE TIME
TO ACCESS
RECORDED
VIDEO BY
50%



50%-70%
DECREASE IN TIME TO
COMPLETE VIDEO
INVESTIGATIVE TASKS



ACCESS TO
LIVE VIDEO IN
70%
FEWER CLICKS



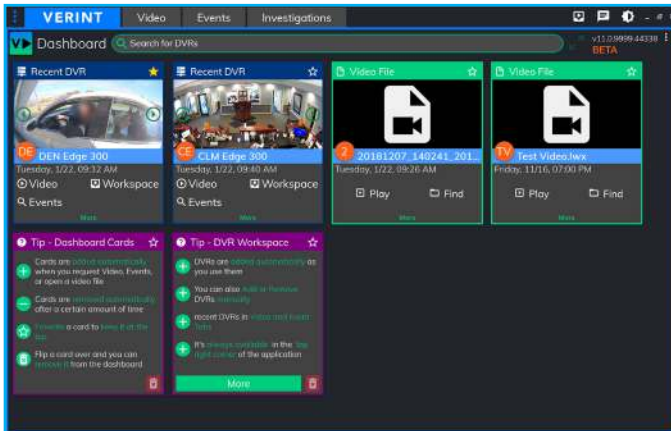
COMPLETE
VIDEO
EXPORTS IN
60%
LESS TIME

VERINT.



Why Video Investigator is right for you.

Verint Video Investigator is part of the suite of Verint's Security, Surveillance and Fraud Investigation solutions that augment the ability to identify security threats in near real-time, helping security personnel mitigate risk, ensure operational compliance, and improve fraud investigations. With Video Investigator, financial institutions can do more with less to realize higher levels of intelligence and rapid investigations. Why Verint Video Investigator is right for you:

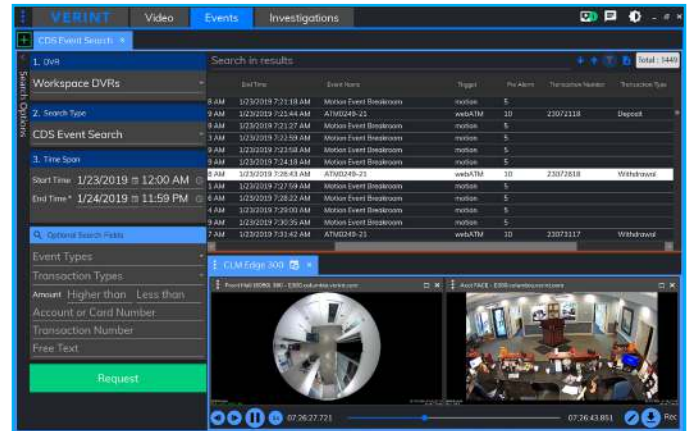


With dashboard cards, users can quickly identify, investigate, and resolve issues around suspicious events.

ALIGN WORKFLOW

For financial institutions, ensuring accountability and increasing the efficiency of investigations is critical. With Video Investigator, banks gain access to a modern user interface that enables straightforward access to live or recorded video. With Verint Video Investigator, security leaders can better align workflows by:

- Simplifying operations through user interface that is aligned to the financial fraud and security investigator workflow
- Lowering investigation thresholds resulting in higher fraud recovery rates and customer satisfaction
- Leveraging centralized transaction search capabilities allowing investigators to clear more cases
- Using dashboard cards to immediately pickup investigation where it left off
- Thumbnail view shows cameras at each site, eliminating wasted time remotely connecting to irrelevant cameras



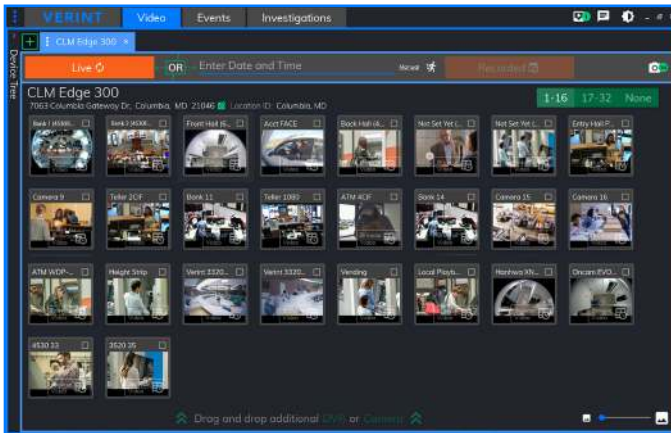
Reduce the time it takes to complete investigations as the video system is easier to use and users can access the video they need more quickly.

REDUCED TIME TO CONDUCT INVESTIGATIONS

Fraud investigators face a myriad of cases at any given time and look to close them quickly to deliver value to the entire organization. But with fewer resources and more risk scenarios, this is a significant challenge. Investment in technology solutions is therefore paramount and access to advanced platforms that enhance the investigations process must be readily available to deliver the benefits and situational awareness banks require. Video Investigator reduces the time it takes to complete investigations as the video system is easier to use and users can access the video they need more quickly. This in turn allows investigators to work more cases, which reduces fraud for the bank and increases the profitability of the bank as well as customer satisfaction.

- Help stakeholders meet processing, fraud reduction, and organizational goals
- Access a greater level of information within the user interface, reducing the need to utilize multiple data sources

To learn more about Verint Video Investigator, visit www.verint.com/banking-solutions.

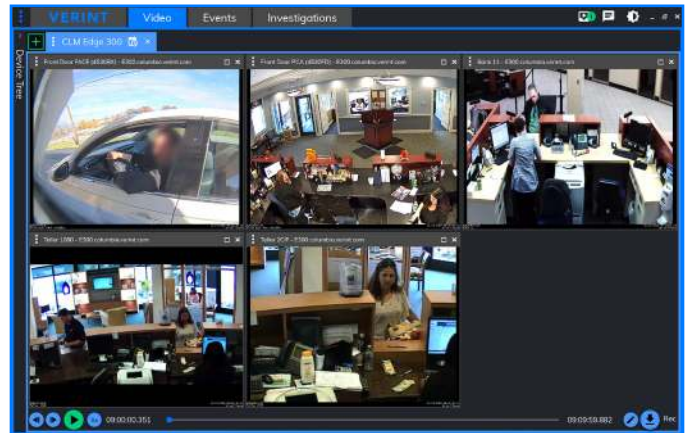


The intuitive interface enables employees to access video data in an accelerated manner.

SIMPLIFIED ACCESS TO VIDEO

Bank security leaders and fraud investigators require advanced tools, such as video surveillance, to mitigate today's most prevalent fraud schemes and risks. But sometimes it can be complex and complicated to locate the video data necessary that allows them to pinpoint fraud and better identify anomalies. The ability to access video data in an accelerated manner can mean the difference between early fraud reduction and loss. With Video Investigator, the intuitive interface enables employees to access valuable video information with little to no training. In just a few clicks through easy-to-use controls, users can efficiently identify critical security data from multiple branches or locations.

- Gather intelligence that enables leaders to make decisions in a timely manner
- Use plain English terms for searching allowing faster access to video
- Search by any aspect of the location such as zip code, branch ID, etc.
- Multiple different functions within organization can benefit from access to video from the branch



Users can get up-to-speed and access live and recorded video in minutes.

REDUCTION IN TRAINING REQUIREMENTS

Oftentimes, banks have to invest in significant training to get new employees familiar with a software platform. With Video Investigator, new users can get up-to-speed and access live and recorded video in minutes.

Furthermore, calls regarding system use drop by more than 70 percent because users can easily access and share video. This delivers significant ROI and cost savings to the organization.

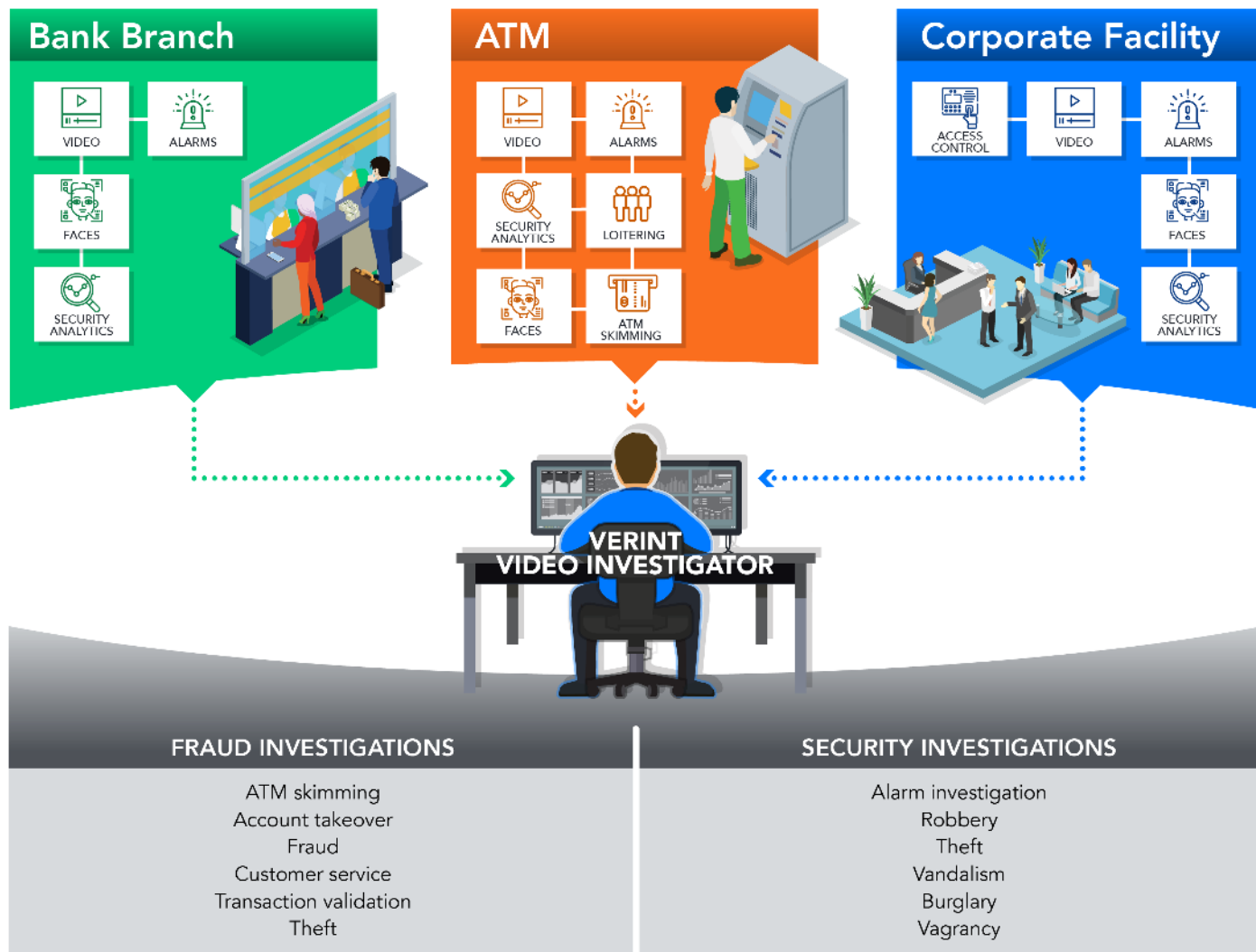
Customer Insight:

"What matters to us is the end product, which is the video being recorded and captured for future use. With Verint, we can capture the data we need and then easily access it when needed for investigative purposes."

Will Clements, Vice President Banking,
The Bank of Southside Virginia

Verint Video Investigator

Verint offers a portfolio of solutions to help today's financial institutions identify and proactively address security threats and vulnerabilities and improve fraud investigations. From capturing information inside and outside your facilities, to conducting investigations and monitoring the performance of video systems across your entire network, Verint offers the technology to increase business efficiency and enhance customer service.



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